

Effective Date: December 15, 2013

McKesson Connect Center Privacy Policy

We at McKesson Corporation, its subsidiaries and affiliates (collectively "McKesson"), respect your privacy and value the relationship we have with you. This Privacy Policy ("Policy") applies to personal information collected, stored, transferred, used or otherwise processed. Please note, that when you enter any sub-sites accessible through this website, such sub-sites may be operated by different McKesson entities and/or may have their own privacy policies specific to those sites. We encourage you to read the privacy policies of each McKesson site.

Purpose of Collection and Use of Personal Information

For purposes of this Policy, "Personal Information" means information that (i) is about, or relates to, an identified or identifiable person, and (ii) can be linked to that person. McKesson collects Personal Information from you when you visit or register on the site. The information may include:

Information you provide

- Name, email address, postal address and telephone number
- User name, password, other registration information to access your account
- User feedback, community discussions, chat or other site interaction
- Payment information is collected via manual entry or by reading the magnetic stripe on the payment card presented. This information is securely transmitted to the payment processor
- Patient, prescription or claim information

Information We Collect by Automated Means

We collect certain information by automated means when you visit our websites, such as:

- How many users visited our sites and the pages accessed
- Device event information such as crashes, system activity, hardware settings, browser type, browser language, the date and time of your request and referral URL
- Transaction related information, such as notification when you pay for purchases, respond to offers or download information
- We may capture the paths taken as you move from page to page (i.e., your "click stream" activity)

We collect this information through various means such as "cookies" and IP addresses as explained below. By collecting this information, we learn how to best tailor our websites to our visitors.

Cookies

Like many companies, we use "cookies" on our websites. Cookies are bits of text that are placed on your computer's hard drive when you visit certain websites. We use cookies to tell us, for example, whether you have visited us before or if you are a new visitor and to help us identify site features in which you may have the greatest interest. Cookies may enhance your online experience by saving your preferences while you are visiting a particular site. Also, when we collect Personal Information from you in connection with a transaction we may extract some

information about that transaction in an anonymous format and combine it with other anonymous information. This anonymous information is used and analyzed only at an aggregate level to help us understand trends and patterns. None of this information is reviewed at an individual level. If you do not want your transaction details used in this manner, you can either disable your cookies or opt-out at the order or request stage.

Most browsers will tell you how to stop accepting new cookies, how to be notified when you receive a new cookie, and how to disable existing cookies. Please note, however, that without cookies you may not be able to take full advantage of all our website features. McKesson will not link, or seek to link, an IP address with the identity of a website user.

IP Addresses

An IP address is a unique identifier that certain electronic devices use to identify and communicate with each other on the Internet. When you visit our websites, we may view the IP address of the device you use to connect to the Internet. We use this information to determine the general physical location of the device and understand from what regions of the world our website visitors come. We also may use this information to enhance our websites.

How Does McKesson Use the Information It Collects?

McKesson uses the information we collect to provide, maintain, protect and improve the quality of our services, to develop new products and services, and to protect McKesson and our users.

Information we collect may be used to:

- Perform diagnostic services such as error reporting in order to improve your use of the website
- Identify usage trends
- Perform data analysis and audits
- Give you choices about McKesson's use of Personal Information
- Facilitate the acceptance of payment
- Sign up to receive business alerts, newsletters and other communications about our products, services and promotions.
- We offer visitors to our websites various features for their information and enjoyment, which we may change from time to time. We may ask you to submit certain Personal Information so we can provide you with these features

Information from Children

This website is not intended for any user under the age of 13 and we do not knowingly collect Personal Information from children under the age of 13. We request that children under the age of 13 not submit any Personal Information through this website.

Health Information

As a key provider of services and technology to the healthcare industry, McKesson has implemented programs to address privacy and security rules promulgated pursuant to the Health Insurance Portability and Accountability Act of 1996 ("HIPAA").

Security

McKesson maintains reasonable administrative, technical and physical safeguards to protect Personal Information from loss, misuse and unauthorized access, disclosure, alteration and destruction. McKesson employees and processors who have access to Personal Information are obliged to respect the privacy of our visitors and the confidentiality of their Personal Information.

We may store Personal Information in locations other than your country of residence. In such cases McKesson will endeavor to ensure that there are adequate levels of protection for your Personal Information taking into account applicable legal requirements, including those relating to data protection.

Does McKesson share your Personal Information?

McKesson may share Personal Information with companies, organizations or individuals outside of McKesson if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes or enforceable governmental requests
- Enforce applicable Terms of Use, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security or technical issues
- Protect against harm to the rights, property or safety of our users, McKesson, or the public as required or permitted by law

McKesson may also share information with our trusted service partners who do work on our behalf and do not have an independent use for the information we disclose to them, and have agreed to adhere to appropriate confidentiality provisions.

Information Retention

McKesson retains information collected through the website for as long as it is necessary to provide products and services to you, including those described above. We also will retain your information for as long as necessary to comply with applicable laws, regulations and court orders. For ease of use, the website temporarily stores some user provided information, such as user name and password, until you log out of the Portal.

External Links

McKesson may provide links to various third party websites within the Application. However, even if a third party affiliation exists between McKesson and the destination site, McKesson exercises no authority over linked sites, each of which maintains independent privacy and data collection policies and procedures. McKesson assumes no responsibility or liability for these independent privacy practices of destination sites. Similarly, McKesson cannot take responsibility for the privacy initiatives or the content of such websites. These destination links are provided only for your convenience, and as such, you access them at your own risk.

Choices

You will have the opportunity to update your Personal Information you provide to us. We will also take steps to make sure that any updates that are provided are processed in a timely and complete manor. We will give you options about how the Personal Information that you provide us may be used. We will give

you the opportunity to keep us from using or sharing the Personal Information that you have provided to us for purposes other than to fulfill your request. To exercise this choice, we will allow you to notify us of your preferences during the information collection process. If there are third parties that process McKesson data, we will require them to hold all personally-identifiable information confidential, and to use our customer information only for the purpose of fulfilling their business obligation. McKesson does not sell personally identifiable information to third party marketers.

If you would like to update your contact information or preferences, or have your information removed from our mailing lists, please email valerie.puckett@mckesson.com or write to:

McKesson
Law Department
Attention: MHS Privacy Officer
5995 Windward Parkway
Alpharetta, Georgia 30005
USA

Consent

By using this website, you are agreeing to our processing of information as set forth in this Privacy Policy. “Processing” means using cookies on a computer or mobile device or using or touching information in any way, including but not limited to, collecting, storing, deleting, using, combining, and disclosing information. If you reside outside the U.S. your information will be transferred, processed and stored in the U.S. under U.S. privacy standards.

Updates to Our Privacy Policy

This Privacy Policy is effective December 15, 2013. This Policy may be updated periodically. Any changes will be posted to this page and will indicate at the top of the notice when it was most recently updated.